

TRANSFLO Express[®] and \$Velocity[™] Best Practices Recommendations for L&M Transportation



FAQ's

1. What is the cost to me?

There is NO COST to you. Both TRANSFLO Express and TRANSFLO \$Velocity are FREE to use.

2. Where do I get the coversheet to use at the Truck Stops?

Cover sheets will be provided with the Rate Confirmation sheets for you to use at the Truck Stop or with TRANSFLO \$Velocity.

3. Where do I get the software?

The software is located at www.transflovelocity.com for download. Upon downloading the application, you will need to register and then you are ready to submit your documents. The entire process takes just a few minutes.

4. What if I already have electronic copies of my documents, how do I submit without rescanning?

Through TRANSFLO \$Velocity[™] you can add a previously created TIF document.

5. Do I have to do anything else other than scan?

No, just hand your documents to the cashier or scan them from your cab or office.

6. What if the images aren't legible?

TRANSFLO Express[®] and TRANSFLO \$Velocity[™] ensure consistently accurate representation of the original documents. The scanned image is going to be as good as the original.

7. What size documents are accepted??

Scanned pages up to 8.5 x 14" are accepted.

8. How do I know if the documents have been transmitted?

A confirmation number receipt will be provided if you scan at a Truck Stop. A confirmation number email will be sent to you indicating successful delivery of your documents if you scan with \$Velocity.

9. How long does it take for LMTS to receive the documents?

The documents will be delivered within minutes after they were scanned.